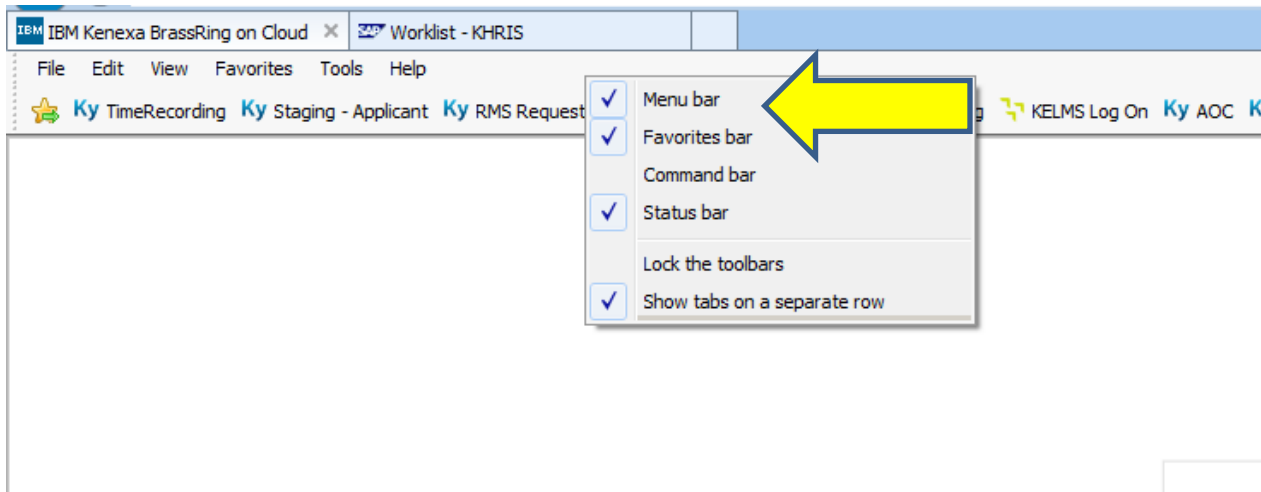# COS - Clear the Cache & Set Pop-up Blocker Exceptions
(Instructions for Internet Explorer only)

Using Internet Explorer, go to the log in page for COS.

Add the menu bar if it is not visible by right-clicking in the ribbon area and checking the option to add *Menu Bar*.
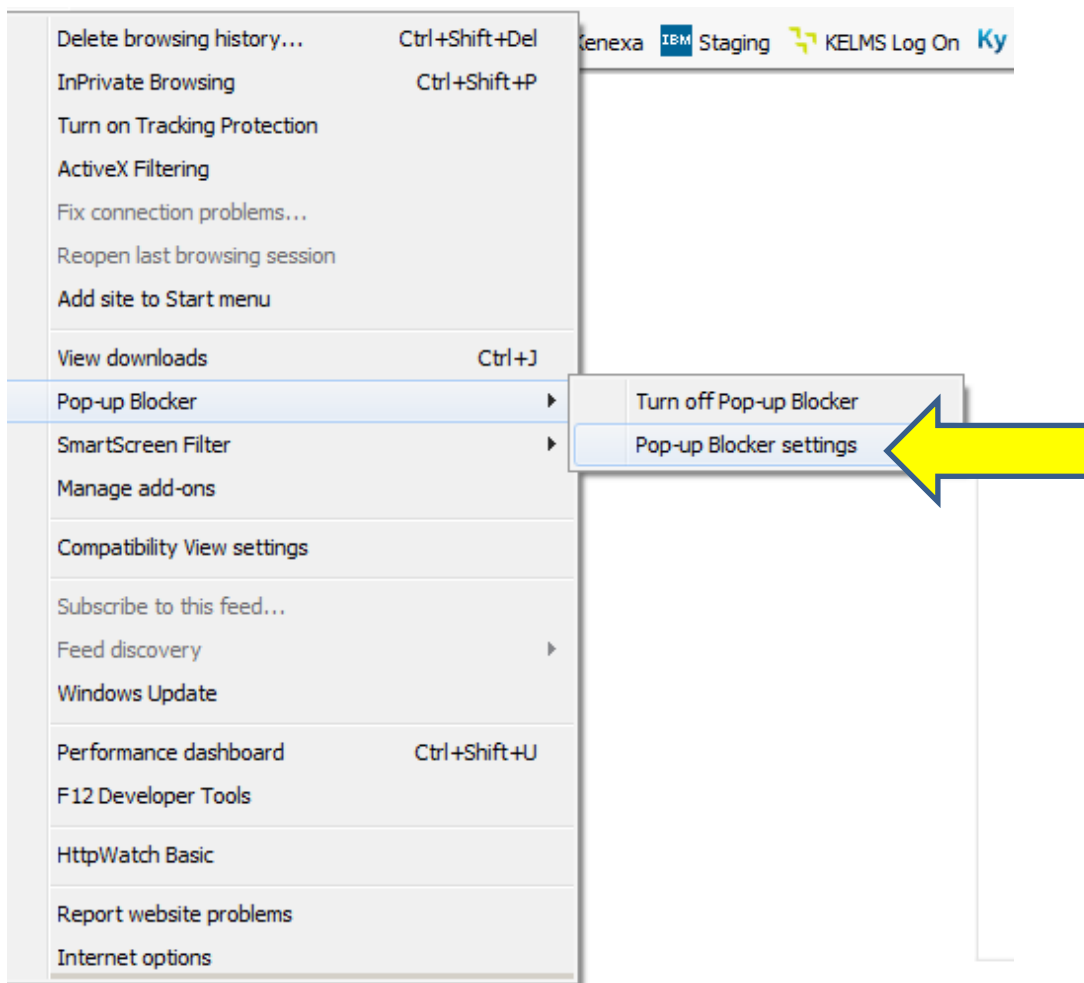

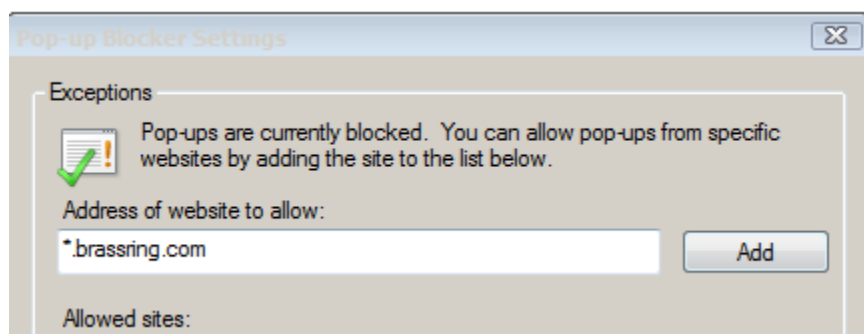Click on **Tools** and select the following:
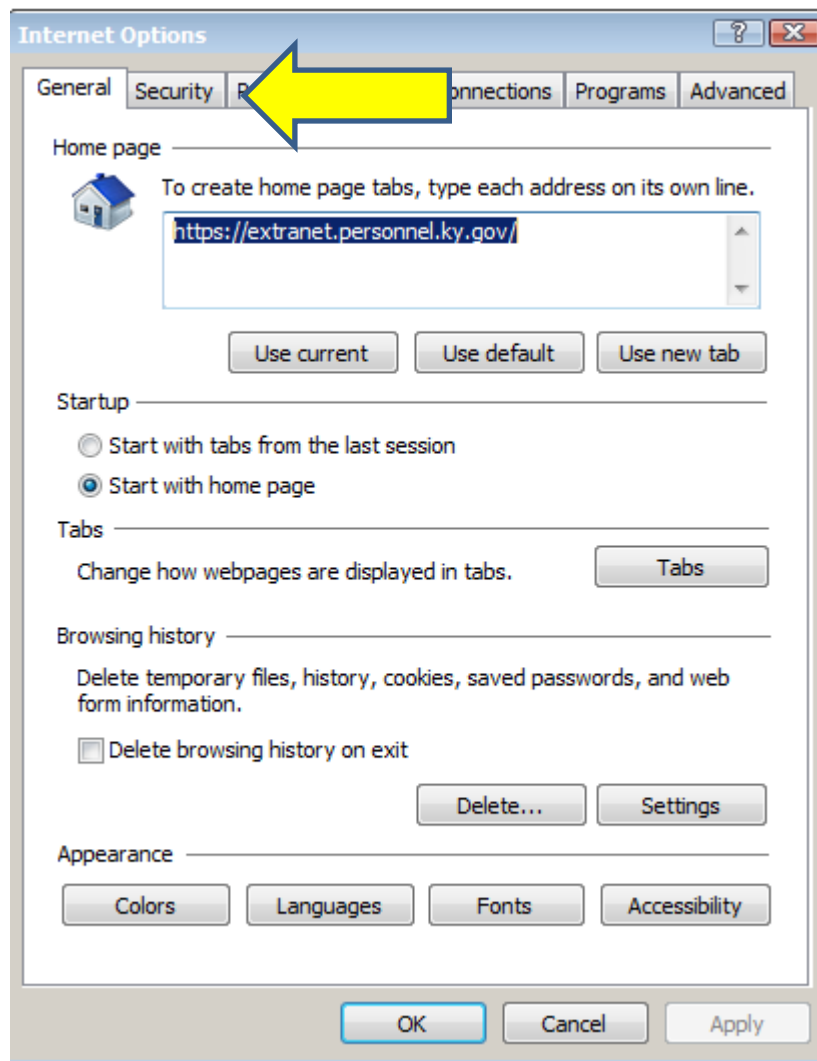
1. **Delete browsing history.**

2. Next, Select **Pop-up Blocker > Pop-up Blocker Settings** *(if you cannot click on Pop-up Blocker Settings, select Turn on Pop-up Blocker first).*
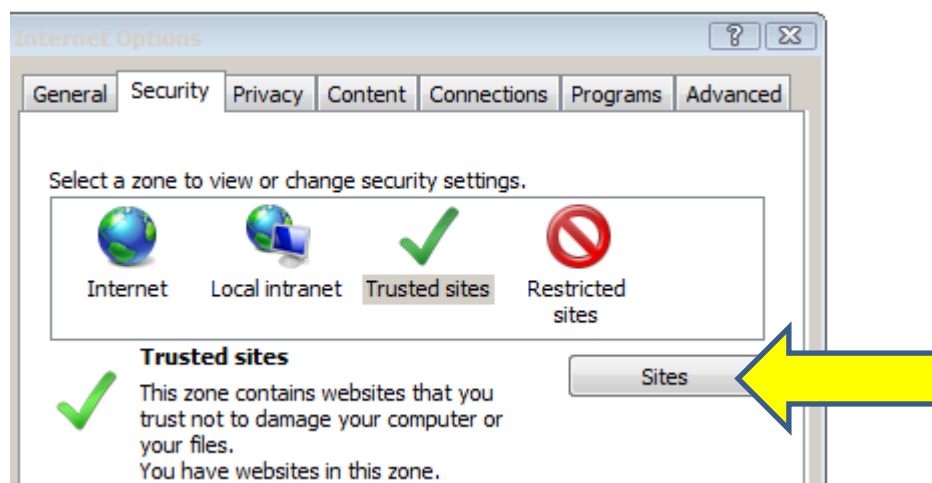
Delete browsing history...	Ctrl+Shift+Del
InPrivate Browsing	Ctrl+Shift+P
Turn on Tracking Protection	
ActiveX Filtering	
Fix connection problems...	
Reopen last browsing session	
Add site to Start menu	
View downloads	Ctrl+J
Pop-up Blocker	▶
SmartScreen Filter	▶
Manage add-ons	
Compatibility View settings	
Subscribe to this feed...	
Feed discovery	▶
Windows Update	
Performance dashboard	Ctrl+Shift+U
F12 Developer Tools	
HttpWatch Basic	
Report website problems	
Internet options	

Kenexa **IBM** Staging KELMS Log On **Ky**

Turn off Pop-up Blocker
Pop-up Blocker settings

3. Enter ***.brassring.com** in the *Address of website to allow:* Click Add > Close.

Pop-up Blocker Settings ☒

Exceptions

Pop-ups are currently blocked. You can allow pop-ups from specific websites by adding the site to the list below.

Address of website to allow:

*.brassring.com   Add
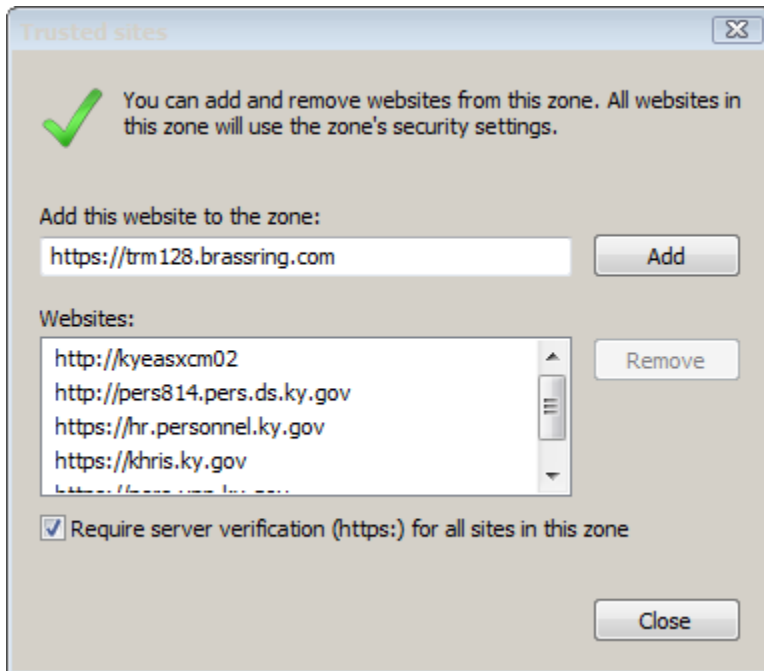
Allowed sites:

4. Next, from **Tools**, select **Internet options** then click on the **Security** tab.
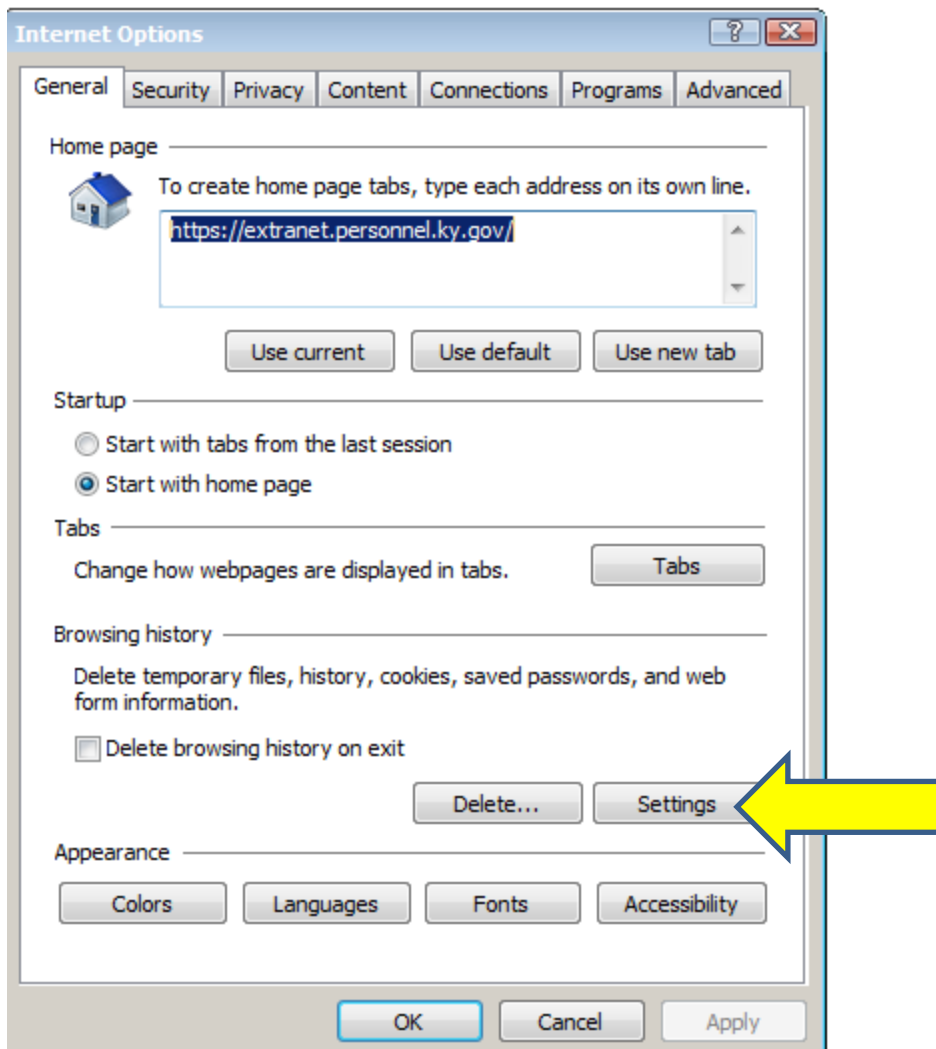
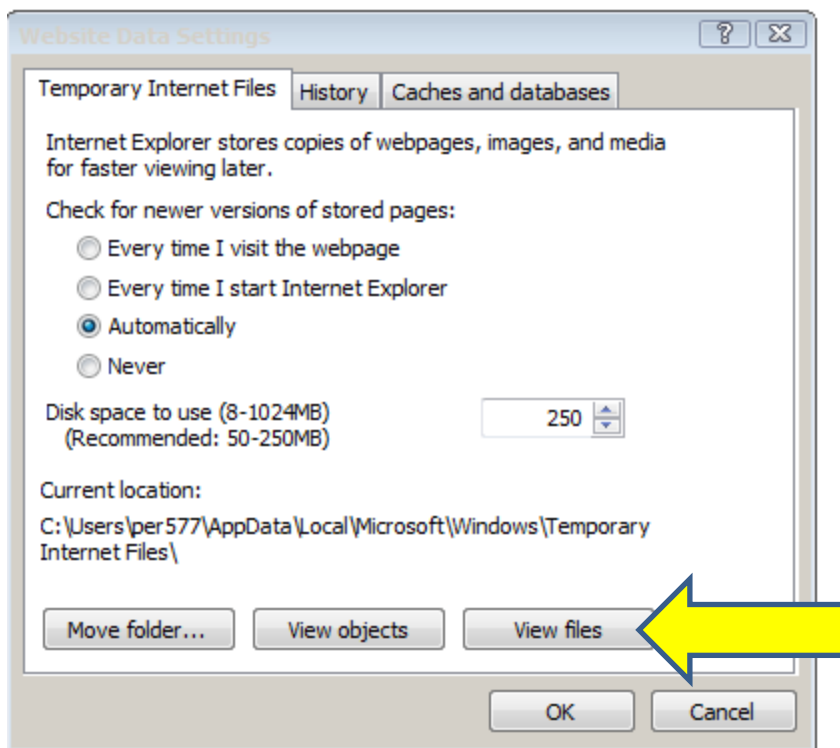**5.** Select the green check mark (Trusted sites) then click on the **Sites** tab.

6. Add the address that appears in the window to "add this website to the zone", then Close.
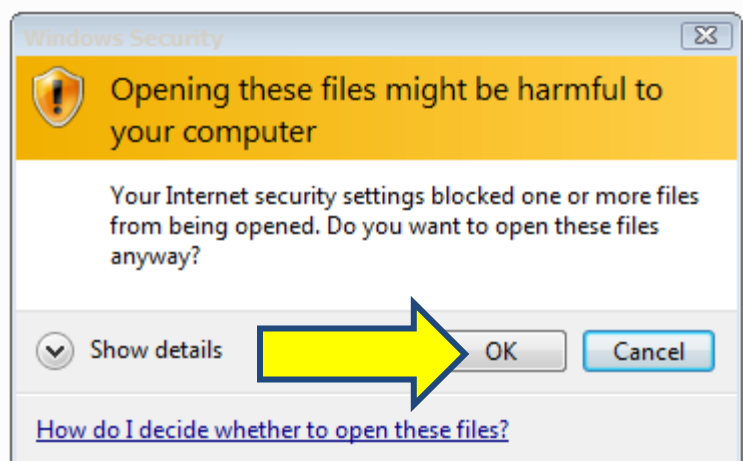

7. Next, from Tools > **Internet options >** select Settings.

8. Then **View files:**

9. Highlight all of the Temporary Internet files listed; then, select > OK.

10. Then, in the next pop-up window select "Delete" in order to delete the temporary files.

11. Refresh your page using the '**F5'** key on your keyboard.